

PRIVACY POLICY

Donor Privacy Policy

We will not sell, share or trade our donors' names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations. This policy applies to all information received by California 211 Providers Network, both online and offline, on any Platform ("Platform", includes the California 211 Providers Network website), as well as any electronic, written, or oral communications.

Robust security measures are in place to safeguard donor data. Access control is a cornerstone, with role-based permissions dictating who can view, edit, or delete specific information. Multi-factor authentication is required. Encryption ensures that data is transmitted and stored securely. Regular audits and monitoring help identify and address potential security threats promptly.

Data Privacy Policy

I. General

California 211 Providers Network (herein referred to as "CA 211") respects the privacy of every individual who visits our website and adheres to state and federal privacy laws. CA 211 will never sell, trade, share or rent your personal information to its merchant or agency partners, or any other third party without your prior consent. This privacy policy outlines the information CA 211 collects through our website and how we use that information. By using this website, you are indicating that you accept this privacy policy.

II. Information Gathering

CA 211 collects certain information when you visit our website; personal identifying information is only collected when you provide it voluntarily, but may include name, email address or company name. CA 211 may also collect certain technical information with regard to your use of our website. However, this information does not allow us to identify you personally. This information may include your IP address (a number assigned to your computer automatically when you use the internet) or the pages you viewed.

III. Use of Personal Information & Access to Information

If you choose to provide CA 211 with your personal information, we may retain and use that information for several purposes, including linking you with requested information (such as our eNewsletter). CA 211 retains this information in a secure database. CA 211 employees who may access your information in order to perform administrative functions are prohibited from disclosing your information to third parties. Organizations that provide operational or other support services to CA 211 must also agree to safeguard your information in compliance with our privacy policy.

Your IP address (along with other users' IP addresses) may be used to track usage patterns. At no time is your IP address linked with anything that personally identifies you as the owner of the IP address.

IV. Other

Links to third party websites on the CA 211 website are provided as a convenience to you. Please be aware that CA 211 has not reviewed all of these third party sites and does not control and is not responsible for any of these sites or their content. CA 211 does not endorse or make any representations about them, or any information, software or other products or materials found there.

Your relationship with CA 211 is voluntary and confidential. If you do not wish to receive communications from us, you may let us know at any time by contacting CA 211, or following electronic instructions to unsubscribe from **our eNewsletter.**

V. Comments and Questions

If you wish to add, correct or delete information you have provided to CA 211, or if you have any comments, questions or concerns about this privacy policy, please contact us at:

California 211 Providers Network
110 W 6th St Unit 59, Azusa CA 91702

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select “Remember Me”, your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Who we share your data with

If you request a password reset, your IP address will be included in the reset email.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where your data is sent

Visitor comments may be checked through an automated spam detection service.